

What You'll Need To Open Your Account

You'll be asked to provide the following during account opening:

- Legal name
- Social security number
- Primary ID
- Date of birth
- Physical address
- Employer
- Occupation
- Phone number
- ACTS referral code (for minors)

What are acceptable forms of ID?

- A valid, unexpired driver's license
- A valid, unexpired state ID
- A valid, unexpired learners permit
- Valid passport
- Valid, unexpired Visa issued by the United States
- Valid Military ID
- Valid Government ID

Note: For minors, elderly, and disabled, a social security card or secondary form of identification is acceptable

Acceptable forms of secondary ID for individuals:

- School ID (for minors only)
- Valid official ID card with photo
- Medicaid or Medicare ID
- Alien registration card
- Matricula
- Armed forces discharge papers
- Selective service card
- Wisconsin conceal & carry license
- Employee photo ID (from a well-known company)
- Major credit card or check card (American Express, Visa, Mater Card)
- One recent utility bill
- Certified birth certificate
- Voter registration
- Current property tax bill
- Current lease agreement

What if I have a Chex record?

As long as the Chex record has been paid, we can open your account. If you have recently paid off your Chex record and it is not reflected yet, we will accept a copy of the receipt as proof of payment.

If I apply for an account online, how do I know it has been opened?

You will receive an email letting you know your application has been approved. Once the account has been opened you will receive an email welcoming you to Bank Five Nine, and a separate, secure email that contains your account number as well as a link to self-enroll in online banking.